

**Procedure for Relocating Data Files
From TopGuard Patrol/PLUS Installed Under Windows XP
To TopGuard Patrol/PLUS Installed Under Windows Vista/7/8/8.1/10**

Compatibility

- TopGuard Patrol/PLUS Version 2.3.3 is compatible with 32-bit and 64-bit Windows 10 and earlier versions of Windows.
- TopGuard Patrol/PLUS Version 2.3.2 (Rev. B) is compatible with 32-bit and 64-bit Windows 8.1 and earlier versions of Windows.
- TopGuard Patrol/PLUS Version 2.3.2 (Rev. A) is compatible with 32-bit and 64-bit Windows 8 and earlier versions of Windows.
- TopGuard Patrol/PLUS Version 2.3.1 is compatible with 32-bit and 64-bit Windows 7 and earlier versions of Windows.
- TopGuard Patrol/PLUS Versions 2.1.0 and later are compatible with 32-bit Windows 7 and earlier versions of Windows.
- TopGuard Patrol/PLUS Versions 2.0.0 and later are compatible with 32-bit Windows Vista and earlier versions of Windows.
- All versions of TopGuard Patrol/PLUS are compatible with Windows XP.

Default Locations for Data in Windows Vista/7/8/8.1/10

To make TopGuard Patrol/PLUS Version 2.X.0 compliant with Windows Vista/7/8/8.1/10, the data directories had to be moved. This was due to the newer style permissions that Microsoft introduced and a newer style of storing application data.

On installation, the main part of the application is still installed at:

C:\Program Files (x86)\GCS\TopGuard Patrol

The non-static, constant read/write data are now installed at:

C:\ProgramData\TopGuard Patrol

The programmed data, database, download files, reports, TGPATROL.ini file, logo files and the TopGuard.log file are stored at this location. All of these need to be read or written to during the operation of TopGuard Patrol/PLUS.

Data Transfer Procedure

After installing TopGuard Patrol/PLUS in Windows Vista/7/8/8.1/10, its data should be transferred from the TopGuard Patrol/PLUS installed under Windows XP (and earlier) to the new installation as follows:

Transfer the “Data,” “Download” and “reports” folders and logos

Under Windows XP, for versions of TopGuard Patrol up to and including 2.0.5, these folders are located in the folder

C:\Program Files\GCS\TopGuard Patrol

For TopGuard Patrol versions 2.1.0 and later, these folders are located in the folder

C:\Documents and Settings\All Users\Application Data\TopGuard Patrol

Copy these folders to a flash drive or other removable data medium, along with any custom logos that may have been created for display in reports.

In the new TopGuard Patrol/PLUS installation in Windows Vista/7/8/8.1/10, delete the newly created **“Data,” “Download”** and **“reports”** folders in the **“C:\ProgramData\TopGuard Patrol”** folder.

Copy the corresponding folders on the flash drive/data medium to the folder **“C:\ProgramData\TopGuard Patrol.”** The logos should also be copied into this folder.

The data transfer is now complete.